

HÄFELE

igloohome

DIGITAL
SMART
LOCKS



OPEN
CLOSE





HÄFELE SINGAPORE

Quality and service based on German standards, have allowed Häfele to grow steadily and become a world-class company. With our experience in the furniture and construction industry, Häfele has become one of the leading hardware specialist not only worldwide but also in Asia.

Established in Singapore since 1988, Häfele supplies our clients with architectural hardware, furniture fittings and electronic access control systems as well as supports our partners with the latest technologies and comprehensive solutions.

While the Head Office Distribution Centre has over 120,000 stock line articles, we have over 2,000 different articles in our Local Warehouse for our customers.

All in all, Häfele offers our customers with exceptional customer services, high level of efficiency and inventiveness in our products which made us the right home solutions provider and partner.

IGLOOHOME

igloohome helps people manage their homes and properties through innovative technologies. Our smart access solutions have been rolled out in the USA, Australia and Thailand to great reviews.

igloohome has been featured on numerous publications and broadcast channels, including Channel NewsAsia, Tech in Asia, IoT News Japan, Digital Trends and more.



MORTISE



KEYBOX



DEADBOLT



Convenience of keyless access

No more hassle of locating forgotten keys and replacing missing ones. No more frustration of accidental lock-outs. No more fumbling for keys. It's fuss-free living.

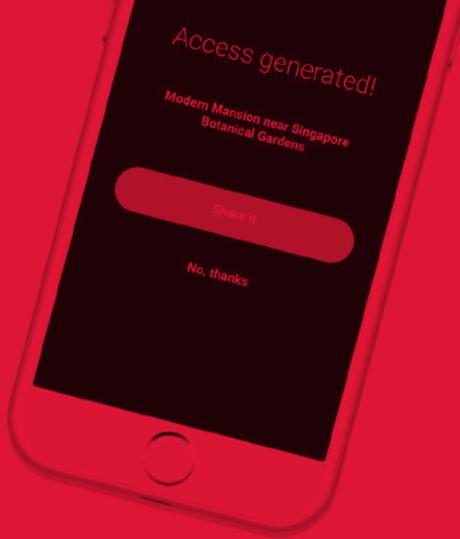
Multiple entry modes

Unlock with a PIN code, or a bluetooth key on your smart phone. Different modes of entry are offered for flexibility of access. The physical key is still available as a back-up.

Works offline

This digital smart lock works with innovative technology involving encryption and synchronisation. Internet not required for the lock hence increasing reliability against WiFi hacking.



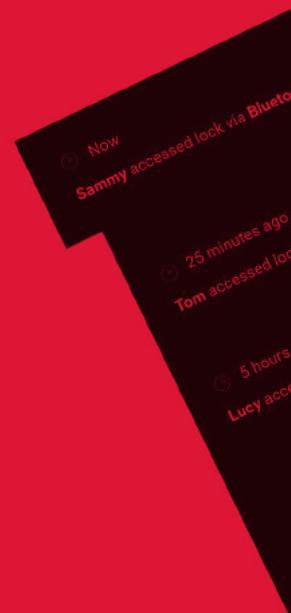


Mobile app-enabled

Set how long the virtual keys are valid for, and be assured that your home remains secure.

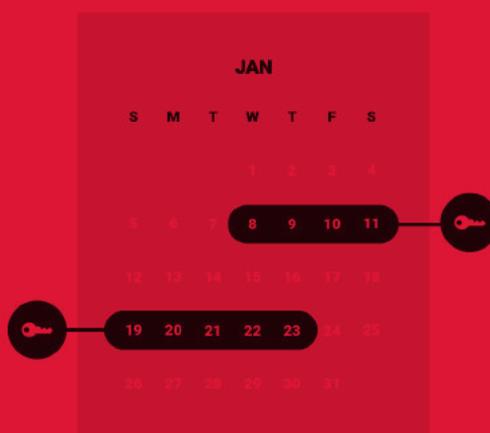
View access logs

Track the dates and times at which your visitors use bluetooth keys to enter your home. Greater visibility on access brings you greater peace of mind.



Optional services

Homeowners can synchronize their listing calendars with their igloohome account so that PIN codes are automatically created for guests.



Smart

Mortise Lock

Superior security and cutting-edge technology now come in a premium form - the igloohome smart mortise lock. Manufactured in the best factories in Korea, it is outstanding in quality, and comes packed with smart features.



ART. NO.: 912.05.384

SGD 649*
INCLUSIVE OF GST AND INSTALLATION

*We reserve the right to alter specifications and prices with or without notice.



Security Lockout Mode

If an invalid PIN code is entered 5 times, the lock will stop operating for 1 minute.



Decoy Security Code

Enter random digits before and after your password to reduce risk of intruders checking fingerprints.



Anti-Panic Exit System

Allows you to open the door by simply pulling down on the lock handle from inside, without twisting a separate thumbturn.

Specifications*

Door thickness	40 to 60mm
Clearance from door edge	>190mm (with handle)
Outer body	80x303x17.8(mm)
Inner body	79.8x302.4x26(mm)
Weight	1.97kg(n.w)/2.46kg(g.w)
Material	
Outer body	Al, ABS
Inner body	Al, Zn, ABS
Operation method	PIN code, Bluetooth Key, Emergency Key
Colour	Black
Operation temperature	-20°C~50°C
Emergency power	DC9V Alkaline Battery (not included)
Optional	Wireless Remote Control
Battery life	Up to 1 year
Warranty	2 years on electronic and mechanical defects



Electro Static Discharge (ESD) Prevention

The circuit board is protected from the damages incurred from a high voltage surge.



Low Battery Warning

A beep sound and red flashing keypad indicates when battery power run slow.



Emergency Power Supply

When lock batteries are flat, an external DC9V battery can be used to jump-start the lock.



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Smart

Keybox

If door alteration is not an option, the igloohome Smart Keybox is the best choice. No installation is required - deploy the Keybox with no fuss at all. Store keys or keycards in it, and grant access via our igloohome mobile app.



ART. NO.: 912.05.381

SGD 229*

INCLUSIVE OF GST

Specifications*

Inner dimensions of shackle	1.1(W) x 1.8 (H) In
Inner storage space	3.3 (W) x 2.1 (H) x 0.5 (D) In
Weight	1.5kg(3.3 lbs)
Material	Zinc alloy, steel, silicon rubber
Operation method	PIN code, bluetooth
Auto-relock	After 30 seconds
Emergency Power	DC9V Alkaline Battery (not included)
Power	4 AAA Batteries
Battery Life	Up to 1 year
Warranty	2 years on electronic and mechanical defects
Usage	To be used at sheltered areas
Temperature tolerance	Advised to use above -30 degs celsius

*We reserve the right to alter specifications and prices with or without notice.



Security Lockout Mode

If an invalid PIN code is entered 5 times, the lock will stop operating for 1 minute.



Decoy Security Code

Enter random digits before and after your password to reduce risk of intruders checking fingerprints.



Stores the essentials

Holds up to 6 physical keys or 7 keycards. Keep a SIM card, a transport card and more for your guest in the Keybox.



No installation woes

Secure the Keybox to a railing via the shackle or mount it onto a wall via the 4 screwholes behind



Low Battery Warning

A beep sound and red flashing keypad indicates when battery power runs slow.



Emergency Power Supply

When lock batteries are flat, an external DC9V battery can be used to jump-start the lock



Smart

Deadbolt Lock Version 02

The igloohome deadbolt is essential in every home and property. Compact in size and price, it comes with more than enough features to rival the big boys.



ART. NO.: 912.05.380

SGD 388*
INCLUSIVE OF GST AND INSTALLATION

Specifications*

Door thickness	38mm to 50mm
Clearance from door edge	>105mm
Door Type	Wooden doors, Right/Left-hand compatible
Outer body	60x142x30 (mm)
Inner body	65x160x50(mm)
Weight	2.2kg
Material	
Outer body	Zn, ABS
Inner body	Zn, ABS
Bolt tongue certification	ANSI Grade 2
Operation method	PIN code, Bluetooth Key, Emergency Key
Colour	Black
Operation temperature	0°C ~50°C
Emergency Power	DC9V Alkaline Battery (not included)
Power	4 AA Batteries (up to 9 months)
Warranty	2 year on electronic and mechanical defects

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Security Lockout Mode

If an invalid PIN code is entered 5 times, the lock will freeze for 5 minutes



NEW

Privacy Mode

Activate this from indoors to prevent electronic entry from the outside



NEW

Timed Re-lock

Select the duration (in seconds) before the lock automatically locks



Decoy Security Code

Enter random digits before your password to reduce risk of intruders checking fingerprints



NEW

Tamper alarm

The lock will sound if intruders attempt to pry the lock from the door



NEW

Speedy Bluetooth Unlocking

With our latest chip enhancements, unlocking via bluetooth key is even quicker than before



Emergency Power Supply

When lock batteries are flat, an external DC9V battery can be used to jump-start the lock



GENERAL FAQ

1) What are inclusive in the package set?

2 RFID access cards, 2 RFID stickers, 2 manual keys and User Guide Manual. Batteries are also included.

2) How do I pair my Mortise Lock and Keybox?

Refer to your **User Guide Manual** in your package.

3) What kind of batteries can I use?

Please only use alkaline batteries.

IMPORTANT: Do not use Heavy Duty, Eveready, or rechargeable batteries.

4) How do I know if the batteries for my lock are running low?

When the battery life is below 20%, the LED light on the touchscreen changes to red breathing light instead of the usual steady blue light.

You can also check the status of your battery by clicking the gear icon on the bottom right in the app.

5) My batteries have completely run out and I am locked out of my lock. What can I do?

The keybox has a 9v jumpstart at the bottom of the front panel. Holding a 9v battery to the jumpstart will provide sufficient power to allow you to key in your PIN to unlock the lock.

6) What happens if I lose my smartphone? What can I do to ensure security at my property is not breached?

If you lose your smartphone, you can use another phone to login to your account to delete your lock from the current account, and pair it to a new account. Following which, contact igloohome hotline **+65 3159 1352** immediately to disable your old igloohome account. Once it is disabled, anyone who picks up your phone will not be able to access any functions on the app. If you wish to reset your email, please email **Support@Igloohome.co**. We also recommend that you use Android Manager or Find My iPhone to remotely lock your phone.

Alternatively, if you have a spare/old phone, you may access your account with your registered email. Kindly check the compatibility of your mobile phone.

7) Is there a limit to how many Bluetooth Key I can generate?

There are no limits! Feel free to share them with your close friends and family to allow them easy access into your home.

8) What do access logs on the igloohome mobile app show?

Access logs on the igloohome mobile app show the successful unlocks of the lock (via PIN codes or bluetooth keys), with the date and time of the unlocking. Do note that access logs for PIN codes are only updated when the master owner uses a bluetooth key (in bluetooth range) on the lock.

9) Does the smart locks require internet connection?

They do not require internet connection or a hub to function. However, internet connection is needed on your phone for pairing and app use. After pairing, you can create PIN codes remotely on the app as long as you are connected to the internet.

10) How close do I have to be for the door to Bluetooth Unlock?

In an open space, 5 Meter. In a crowded environment, with a lot of Bluetooth interfering, it will not be consistent. You will need to touch the lock's keypad in order for Bluetooth Unlock to work. The required range is 1 to 2m.

11) Is there an auto-lock/ timer re-lock feature on the Keybox and Mortise?

Auto-lock and timer re-lock are available in both models.

For Keybox, you are not able to disable the functions and it lock immediately once the lock is shut.

For Mortise, it is possible to disable the auto-lock function.

12) Does the igloohome app work on all Android and iOS phones?

For the list of compatible phone models: <http://bit.ly/iglooCompatiblePhoneModels>

Please note that phone models tested were sold in Singapore. If your phone model was purchased from another country, it may not be supported.

13) I wish to do a retrofit of the lock on my existing door, is it possible? What doors can the igloohome smart lock be installed on?

Yes, it is able to retrofit on existing HDB, it will require additional accessories and review. For different lock models, there are different door specifications required, please seek advice from Häfele Team. We recommend to install igloohome smart locks on wooden doors.

14) Can I create more than 1 Master PIN code?

No, each lock can only have 1 Master PIN. However, if you would like to allow another person to have owner access and authority for the app, you may share your account login credentials with them. Multiple users can log in with the same username/password on their own cell phones in the app.

IMPORTANT: Please note that by sharing your login details with another user, the new user will have administrative control over the lock as well. This means that they are able to change the Master PIN, delete, and pair the lock to another account. Therefore, do ensure that you are able to trust the other user with your account. Häfele will not be responsible should there be any issues arising from sharing your login details with someone else.

15) How do I arrange for installation after purchase? (Singapore only)

After payment, the lock will deliver to your registered address. Häfele will arrange the installer to contact you to schedule for installation.

16) What constitutes in the 24 months warranty?

This covers mechanical and electronics defects. The product warranty period ends 2 years from invoice date unless stated otherwise. Additional fees for services may apply. Limitation of warranty coverage applies. For more details on Terms and Conditions, please visit www.hafele.com.sg.

17) What is the duration valid for one-time password before the need to generate a new password?

The password will expire after 6 hours. Alternatively, we recommend using Permanent and duration pin to avoid password expiration.

IT'S NOW OR NEVER.
GO KEYLESS.

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